# TSM Academy OE Part Verify



Version 1.02.27.15

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## **Preface**

One of the most difficult tasks in the automotive glass industry is identifying installed options on a vehicle in addition to what glass part was installed either at the factory or the "port". Manufacturers have historically only made this information available to its dealer groups or parts vendors; however, due to certain governmental regulations set to take place in 2016, they must open the data for use outside of their own groups.

The data that manufacturers have typically provided their groups don't always necessarily reflect the real build manifest of a vehicle, especially on something like the windshield. Some vehicles receive "port" or even "dealer" installed options that can change the original manifest complicating the data issue. It is possible that the original vehicle production options do not get updated from the dealer systems and that information only exists in the dealer system when a port or dealer option is installed. The port delivery will create the Monroney sticker (aka Window Sticker) and with some manufacturers, mostly domestic, that information may be available back to the 2007 model year.

As you can see, there are many different layers of data that are all disparate. To make matters worse, not all of the data is publically or commercially available. During the most recent recession, North America vehicle manufactures focused more on survival and let the build manifest data collection slip. In some model productions from 2007-2012, little build data is available with regards to the vehicle glass and/or installed options that affect the glass.

Foreign automotive manufacturers such as Audi, Mercedes, BMW, etc. have always kept very detailed vehicle build information therefore the quality of the data is significantly more reliable and available versus domestic vehicles. One caveat to mention is that companies like Toyota, Hyundai, etc. that are classified as foreign manufacturers do not have this same strict data collecting policies as their European counterparts do.

Overall, it has only been since the 2013 model year and newer that more options affecting the glass selection process have put a strain on the industry, especially in the supply chain with regards to returns of unused glass parts. In a typical glass shop scenario, they contact the dealership parts department to find out what glass they should pick. This process is time consuming not to mention many get blacklisted from the parts departments because they are not ordering anything and simply making inquiries. One to one and a half hours per day are usually spent by a glass shop in determining the glass part to use.

eDirectGlass has spent over two years working on solutions that cut the time a shop spends on determining the right parts to use. Access to manufacture build data has been greatly hindered by the manufacturers as they protect their dealer groups who derive great sums of revenue by selling OE parts. In the end, eDirectGlass decided it was important to start delivering solutions that reduce, not eliminate the time spent on identifying OE build and part data. In BETA and customer acceptance testing, it was observed that the OE Part Verify feature by eDirectGlass reduces the average time a shop spends on this process by 65% while some shops reported success rates up to 85%.

Many factors will determine the success of using OE Part Verify for your shop, but once you understand a few key factors, the ability to identify the right part will substantially get better over time. In addition, by providing feedback to eDirectGlass during the OE Part Verify process, we can work with our data partners to provide better data and ultimately get the manufacturers to provide the data the automotive glass industry needs.

Please read through this entire guide and keep it handy.

## Using OE Part Verify

Before you get started using OE Part Verify, please note the following:

- 1) <u>Not all manufacturer data is available</u>. For the most part, information for the following manufactures may be available for the 2007 and newer model years:
  - a. Toyota, Acura, Ford, Buick, Cadillac, Chevrolet, GMC, Oldsmobile, Pontiac, Ford, Honda, Hyundai, Infiniti, KIA, Lexus, Nissan, Chrysler, Dodge, RAM, Fiat, Jeep, Audi, BMW, Mini, Porsche, VW, Volvo, and Mercedes.
- 2) Finding the glass part <u>may require</u> you to look under different sub-categories. For example, here is a list of common categories that will contain the windshield related parts:
  - a. Front Windshield, Windshield & Related Parts, Cowl Panel & Windshield Glass, Glass, Glass, Glass, Frames And Mechanisms, etc.
- 3) As you can see in this example, NAGS does not have an OE part number available for the windshield with the rain sensor. This is a perfect example of the data issues that plague the industry. You may encounter this from time to time meaning you'll have to do a few more things to make sure the right glass is selected. This is not an eDirectGlass issue!

Prie	Pricing Catalogue Pricing Profile			N#1FM5K7I OE Pa	B8XFGA7: rt Verify	5263
PGW supplier cost LIVE		PGW Demo Profile	$\checkmark$			
NAGS Part ID	OEM Part ID	4 Door Utility	Dimension	Graphic	Info	
DW01843	BB5Z 7803100 A	Windshield, W/Third Visor Frit, Acoustic Interlayer, Solar Coated	41.7 x 65.4	View		~
DW01843	BB5Z 7803100 C	Windshield, W/Third Visor Frit, Acoustic Interlayer, Solar Coated	41.7 x 65.4	View		
DW01938		Windshield, Aftermarket, W/Third Visor Frit, Solar Coated	41.7 x 65.4	View		
DW01958		Windshield, Rain Sensor, W/Third Visor Frit, Acoustic Interlayer, Solar Coated	41.7 x 65.4	View		
DW02093		Windshield, Aftermarket, Rain Sensor, W/Third Visor Frit, Solar Coated	41.7 x 65.4	View		
DV11835	BB5Z 7825766 A	Vent, Right, Rear, Solar Coated	9 x 16	View		~
DV11836	BB5Z 7825767	Vent, Left, Rear, Solar Coated	9 x 16	View		

- 4) You will <u>need</u> to subscribe to PartsLink24 in order to lookup the following manufacturers. The subscription rate is \$20 for one day, \$40 for a month, or \$ 30 per month for an annual subscription:
  - a. Audi, BMW, Mini, Porsche, VW, Volvo.
- 5) You will <u>need</u> to create a free account with the Mercedes-Benz EPCnet in order to lookup Mercedes or Smart models. They will require a credit card to sign up, but it is not charged unless you place a part order.

#### Domestic Vehicle OE Part Verify

1) From the vehicle build screen, enter a valid VIN number and then click on Show Parts



2) On the Opening Parts screen, you will see the all of the glass part options available with both the NAGS part numbers and OE part numbers if available.

Prie	Pricing Catalogue Pricing Profile			VIN#4M2CU39H57KJ09414 OE Part Verify			
PGW supplier cost LIVE		PGW Demo Profile	$\sim$				
NAGS Part ID	OEM Part ID	4 Door Utility	Dimension	Graphic	Info		
DW01579	3L8Z 7803100 AA	Windshield, W/Third Visor Frit, Solar Coated	33.8 x 55.5	View		~	
DW01579	5L8Z 7803100 AA	Windshield, W/Third Visor Frit, Solar Coated	33.8 x 55.5	View			
DW01579	EC01-63-900C	Windshield, W/Third Visor Frit, Solar Coated	33.8 x 55.5	View			
DW01579	EF91-63-900	Windshield, W/Third Visor Frit, Solar Coated	33.8 x 55.5	View			
DR09758	5L8Z 7850054 AA	Roof, encapsulated, Solar Coated	19.1 x 34.5	View			
DR09758	YL8Z 7850054 AA	Roof, encapsulated, Solar Coated	19.1 x 34.5	View			
DR09758	EC03-69-810	Roof, encapsulated, Solar Coated	19.1 x 34.5	View		$\sim$	
0000760	EC03-69-810A	Deef accounted Cales Oracled	40.4	112			

- 3) Click on the OE Part Verify button.
- 4) Using your mouse, highlight the VIN number at the top of the OE Part Verify screen and copy (CTRL-C) and paste (CTRL-V) it in the field on the screen asking for the VIN number.

Search by Part Number		
C Enter Part Number Here	Go	
Shop for Ford Parts	My	Vehicles (1)
Select Vehicle by <u>VIN</u>	Select Vehicle by Me	odel
4M2CU39H57KJ09414	Ford	
	Select Model	
Find My Parts	Select Model Select Year	

5) Click on the **Find My Parts** button.

6) On the parts display screen, look in the SubCategory area for the glass component you are looking for. In this example, the windshield is under the 'Glass, Frames And Mechanisms' subcategory. <u>Remember</u>: The sub-category could have different names from make to make, and even model to model.

Back to Parts VIN# 4M2CU39H57KJ09414

Glass,Frames And Mechanisms	
Back Window Glass	Side Windows
Front Door Glass & Window Controls	Windshield/Inside Rear View Mirror
Rear Door Glass and Window Controls	<ul> <li>Windshield/Inside Rear View Mirror, Accessory</li> </ul>

- 7) Click on the windshield part to retrieve the detail information as it pertains to the specific vehicle.
- 8) Locate the glass component. In this example the windshield/windscreen.

Narrow Your Results	Parts found for 2 View Mirror	007 Mercury Mariner > Body And Pa	aint > Glass,Fram	ies An	d Mechan	isms > Wi	ndshiel	d/Inside Re
You have selected <u>Change Vehicle</u>	- Collapse Par	t Info → View by Part No.						
/IN: 4M2CU39H57KJ09414	Part No.	Part Description	Fitting Vehicle Options	Req Qtv.	Retail Price	Your Price	Qty.	🐚 Cart
2.3LI4 16v Gas/Electric DOH 🔻	Collapse	Bracket - Callout Name: 17698						
CVT Auto Trans Powersplit •	E747-17698-B4	Button		1	\$20.00	\$14.16		Add to C
LHD 4WD (FTD)	11A2-11030-DA	10 Per Package			φ <u>20</u> .00	ψ14.10		Add to C
5 Door 🗸	- Collapse	Compass Assy - Callout Name: 19A54	18					
	6L2Z-19A548-A	Compass Assy		1	\$51.14	\$42.24	1	Add to C
ategories	<u>Collapse</u>	Glass - Windshield - Callout Name: <0	)3100					
ody And Paint	5L8Z-7803100-A	A Glass - Windscreen		1	\$245.53	\$173.84	1	Add to C
haesis								

- 9) Once you have located the part, note the OE part number. In this case it is 5L8Z-7803100-AA
- 10) To go back to the Open Parts screen, click one of the following buttons:
- This Info Helped Back to Parts This Info Did Not Help Back to Parts

If you were able to get the part information, click on the 'This Info Helped' button; otherwise, click on the 'This Info Did Not Help' button. *By providing this information, you are helping eDirectGlass work with the manufacturers and data providers to provide the very best data and accuracy possible.* 

11) Click on the Opening Part that contains the OE part number you located on the OE Part Verify screen. If you need to go back to that OE part detail, just click on the OE Part Verify button.

	Pric	cing Ca	talog	lue	e Pricing Profile			V	IN#4M2C OE	U39H5 Part Ve	57KJ094 erify	414 ]	
PGW	/ supplier	cost LIVE		$\sim$	PGW Demo Profile			~					
NAG	S Part ID	OEM Pa	rt ID		4	Door Util	ity		Dimension	Graphi	c I	Info	
DW01	1579	3L8Z 780 AA	3100	Windshield, W	/Third	Visor Frit,	Solar Coated	I	33.8 x 55.5	View			~
DW01	1579	5L8Z 780 AA	3100	Windshield, W	/Third	Visor Frit,	Solar Coated	l.	33.8 x 55.5	View			
DW01	1579	EC01-63-	900C	Windshield, W	/Third	Visor Frit,	Solar Coated	I	33.8 x 55.5	View			
DW01	1579	EF91-63-	900	Windshield, W	/Third	Visor Frit,	Solar Coated	1	33.8 x 55.5	View			
DR09	758	5L8Z 785 AA	0054	Roof, encapsu	lated,	Solar Coa	ted		19.1 x 34.5	View			
DR09	758	YL8Z 785 AA	0054	Roof, encapsu	Roof, encapsulated, Solar Coated			19.1 x 34.5	View				
DR09	758	EC03-69-	810	Roof, encapsu	lated,	Solar Coa	ted		19.1 x 34.5	View			$\sim$
0000	750	EC03-69-	810A	nf		C-I O			40.4	1.0			
0	Par	t Id		MFG Part	Color	Vendor	Description		Qual	RefQ	y Unit	Price	
	DW01397		DW01	397GBNN	GB	NAGS	Windshield			1 2.	6hrs	0.00	
	DW01579		DW01	579GBNN	GB	NAGS	Windshield			1 2.	6 hrs	0.00	$\sim$
	DW01397		DW01	397GBYN	GB	PGW Demo Profile	Windshield			1 2.	6 hrs	140.42	
	DW01579		DW01	579GBYN	GB	PGW Demo Profile	Windshield			1 2.	6 hrs	97.96	
	DW01397		DW01	397GTYN	GT	NAGS	Windshield			1 2.	6 hrs	0.00	
	DW01579		DW01	579GTYN	GT	PGW Demo Profile	Windshield			1 2.	6 hrs	112.03	
	DW01579		3L8Z	7803100 AA	GT	Ford	Windshield			1 2	6 hrs	260.48	
	DW01579		5L8Z	7803100 AA	GT	Ford	Windshield			1 2.	6hrs	245.53	

### **Considerations**

For the most part, this illustrates how this process should work; however, there will be times that you will not get these results so let's cover a few things:

A) You may encounter this message:



This indicates that the OE part system cannot locate the VIN record. It is possible that the manufacturer has not reported the vehicle to master database. It is possible that the dealership and or the dealership parts department may be able to access the build information.

B) The system may display multiple glass parts instead of the specific glass part.

- Collapse	Glass, Windshield - PNC: 56111						
<u>56101-0C111</u>	Glass, Windshield *LAM,T=5.36,GREEN	UPK51, 56 S;	1	<del>\$1190.62</del>	\$873.26	1	Add to Cart
<u>56101-0C121</u>	Glass, Windshield *EHL,T=5.36,GREEN,WITH (WINDSHIELD DEICER)	UPK51, 56 S;	1	<del>\$1346.95</del>	\$987.93	1	Add to Cart

In this case, you may be able to determine the windshield and or eliminate windshield choices to narrow the possibilities. For example; given these two choices, you can ask the vehicle owner if they have the heated windshield option. As for narrowing the parts, going back to the Opening Parts screen will allow you to eliminate all of the other NAGS listed parts.

NAGS Part ID	OEM Part ID	2010 Tundra Pickup 4 Door Extended Cab	Dimension	Graphic	Info	
FW02723	56101-0C080	Solar Coated	35.8 x 65.8	View	Info	
FW02723	56101-0C081	Windshield, W/Third Visor Frit, Infrared Interlayer, Solar Coated	35.8 x 65.8	View	Info	
FW02724	56101-0C090	Windshield, Heated Wiper Park Area, W/Third Visor Frit, Infrared Interlayer, Solar Coated	35.8 x 65.8	View	Info	
FW02724	56101-0C091	Windshield, Heated Wiper Park Area, W/Third Visor Frit, Infrared Interlayer, Solar Coated	35.8 x 65.8	View	Info	
FW03217	56101-0C111	Windshield, From 02/22/2010, W/Third Visor Frit, Solar Coated	35.8 x 65.8	View		
FW03218	56101-0C120	Windshield, From 02/22/2010, Heated Wiper Park Area, W/Third Visor Frit, Solar Coated	35.8 x 65.8	View		
FW03218	56101-0C121	Windshield, From 02/22/2010, Heated Wiper Park Area, W/Third Visor Frit, Solar Coated	35.8 x 65.8	View		~

<u>When in Doubt</u>: You can make an inquiry directly with the service without calling your local dealership. For best results, call *1-888-788-9341* and tell the representative who answers that you need the right part number to quote your customer and be prepared to give them the VIN.

# Foreign Vehicle OE Part Verify

#### Mercedes-Benz EPCNet example

(NOTE: You must enter <u>https://epc.startekinfo.com</u> in your IE Trusted Sites settings. For more information on this, please refer to <u>Appendix A in the TSM Quick Start Guide</u>)

1) From the vehicle build screen, enter a valid VIN number and then click on Show Parts



2) On the Opening Parts screen, you will see the all of the glass part options available with both the NAGS part numbers and OE part numbers if available.

Pricing Catalogue Pricing Profile			v	IN#WDDGF8 OE Pa	3AB9EG23 Int Verify	31687
PGW supplier	V supplier cost LIVE V PGW Demo Profile V		~			
NAGS Part ID	OEM Part ID	2014 C300 4 Door Sedan	Dimension	Graphic	Info	
FW03495	204 670 15 00	Windshield, Rain Sensor, W/Third Visor Frit, W/Lane Departure Warning System, encapsulated, Solar Coated	34 x 58.5	View		^
FW03495	204 670 51 01	Windshield, Rain Sensor, W/Third Visor Frit, W/Lane Departure Warning System, encapsulated, Solar Coated	34 x 58.5	View		
FW03515	204 670 13 00	Windshield, Rain Sensor, W/Third Visor Frit, Light Sensor, Acoustic Interlayer, encapsulated, Solar Coated	34 x 58.5	View		
FW03515	204 670 14 00	Windshield, Rain Sensor, W/Third Visor Frit, Light Sensor, Acoustic Interlayer, encapsulated, Solar Coated	34 x 58.5	View		J
E14/02646	204 670 40 04	Windshield, Rain Sensor, W/Third Visor Frit, Light	24 - E0 E	View		1

- 3) Click on the OE Part Verify button.
- 4) Using your mouse, highlight the VIN number at the top of the OE Part Verify screen and copy (CTRL-C) it.
- 5) Enter your EPC User ID and Password then click GO.

	DI ONEDE DE DI DOI	
$( \mathbf{L} )$	EPCnet Online Welcome Getting Started Ab	out Site Account
Mercedes-Benz	Please Log In	You are not currently Logged In  <u>Log In</u>
Welcome Log In Subscribe STAR TekInfo MB Classic Center Site Map	User ID: (8 Characters) Password: (5-10 Characters) GO	Existing User Renew Subscription I'm Not Currently a User Purchase a subscription. Please refer to the About Site section before subscribing. GO

Back to Parts VIN# WDDGF8AB9EG231687

- 6) Once you are logged in, click on Click here to launch EPCnet Online to open EPCnet interface.
- 7) You may be asked the following. If so, click on OPEN:

Do you want to open or save launchRetailFactoryEWA.jnlp from epc.startekinfo.com?

Open Save 🔻 Cancel 🗙

8) EPCnet will take 30 seconds to a minute to load. When EPCnet opens, enter the VIN number in the 'Identification number field and press the enter key.



- 9) Click on the 'Group' drop-down and enter "WINDOWS".
- 10) In the 'Subgroup' select "WINDSHIELD".
- 11) Once you select "WINDSHIELD" you will see the parts.

Back to Parts VIN# WDDGF8AB9EG231687

1				_	EPC - N	Merce	edes-Benz & smart - uie16575
File	Options	Functions Search	What's New Tips and tric	ks Help			
Iden	tification nu	umber WDD 💌 2040	0801G231687	WDDGF8AE	39EG231687		<b></b>
MD	mode 🔻	1. Car ▼ 204080 C 30	00 CGI 4MATIC 🔻 204.080	▼ 67 WINDO	WS 🔻 015	WINDS	SHIELD 🔻
Г				69	🖹 🤸	7	
1	Item	Part number	Designation/description		Quantity		
	10 +	A 204 670 13 00	WINDSHIELD		001		
			Code: -238-476-498-	<u>513-596-608</u>			N 20
	20	A 204 671 06 20	SEALING FRAME WINDSHIELD TOP		001		n
			Code: -238-476-513-	<u>608</u>			
	40	A 221 670 81 01	RS WINDSHIELD GLAZING; "1-COMPONENT /	ADHESIVE"	001		
			📑 <u>Note</u>				
	60	A 1246710093	STRIP SUPPORT BETWEEN BODY A WINDSHIELD	AND	008		
			Code: 802/803/804/8	<u>05</u>			

12)Once you have located the part, note the OE part number. In this case it is A 204 670 13 00 13) To go back to the Open Parts screen, click one of the following buttons:

This Info Helped - Back to Parts This Info Did Not Help - Back to Parts

If you were able to get the part information, click on the 'This Info Helped' button; otherwise, click on the 'This Info Did Not Help' button. *By providing this information, you are helping eDirectGlass work with the manufacturers and data providers to provide the very best data and accuracy possible.* 

14) Click on the Opening Part that contains the OE part number you located on the OE Part Verify screen. If you need to go back to that OE part detail, just click on the OE Part Verify button.

Pricing Catalogue					Pricing Profile					VIN#WDDGF8AB9EG2316 OE Part Verify			687	
PGW	V supplier	cost LIVE		▼ PGW Demo Profile ▼										
NAG	GS Part ID	OEM Pa	rt ID	20	014 C3	300 4 Dooi	r Sedan		Dimension	Grap	hic	In	fo	
FW03495 204 670		204 670 1	5 00	Windshield, Ra W/Lane Depart Solar Coated	34 x 58.5	Vie	w			~				
FW03495 204 670 51 0		51 01	Windshield, Ra W/Lane Depart Solar Coated	34 x 58.5	Vie	w								
FW03515 204 670 13 00				Windshield, Ra Sensor, Acoust Coated	ain Sei lic Inte	nsor, W/Th rlayer, end	hird Visor Frit, capsulated, S	Light olar	34 x 58.5	View				
FW03515 204 670 14 00		4 00	Windshield, Ra Sensor, Acoust Coated	34 x 58.5	Vie	w								
EM/02E4E 204 670 49 04			0.04	Windshield, Rain Sensor, W/Third Visor Frit, Light					24 - 50 5	160	r			~
0	) Par	t Id		MFG Part	Color	Vendor	Description		Qual	Re	fQty	/ Unit	Price	
	FW03515		FW03	3515GTYN	GT	PGW Demo Profile	Windshield				1 5.3	hrs	284.86	^
	FW03515		FW03515GTYY		GT	PGW Demo Profile	Windshield			1	5.3	hrs	284.86	5
	FW03515 204 670		70 13 00	GT	Mercedes Benz	Windshield				1 5.3	hrs	440.00	b	
	FW03515 204 6		70 14 00	GT	Mercedes Benz	Windshield				1 5.3	hrs	440.00	D	
	FW03515		204 6	70 48 01	GT	Mercedes Benz	Windshield				1 5.3	hrs	460.00	D
	HAH02435	8	нанс	)24358		PGW Demo Profile	Adhesive	2.0 Urethar Non-Co Modulu	ne,Dam,Prime onductive, Higl is	r, h	1	each	75.00	~
<						Marcadae							>	

#### Audi, BMW, Mini, Porsche, VW, Volvo example

(NOTE: You must enter <u>https://partslink24.com</u> in your IE Trusted Sites settings. For more information on this, please refer to <u>Appendix A in the TSM Quick Start Guide</u>)

1) From the vehicle build screen, enter a valid VIN number and then click on Show Parts



2) On the Opening Parts screen, you will see the all of the glass part options available with both the NAGS part numbers and OE part numbers if available.

Pric	cing Catalo	gue Pricing Profile	`	OE Part Verify				
PGW supplier	cost LIVE	PGW Demo Profile	$\checkmark$					
NAGS Part ID	OEM Part ID	4 Door Sedan	Dimension	Graphic	Info			
FW04017	31385203-0	Windshield, Rain Sensor, W/Third Visor Frit, Solar Coated, Acoustic Interlayer, W/Collision Warning System	38 x 58	View		^		
FW04018	31385204-8	Windshield, Rain Sensor, W/Third Visor Frit, W/Lane Departure Warning System, W/Collision Warning System	38 x 58	View				
FV24839	30779347-1	Vent, Right, Rear	12 x 14	View				
FV24839	31335147-0	Vent, Right, Rear	12 x 14	View				
FV24839	31352038-9	Vent, Right, Rear	12 x 14	View				
FV24839	31385449-9	Vent, Right, Rear	12 x 14	View				
FV24840	30779346-3	Vent, Left, Rear	12 x 14	View		~		
FV24857	30779349-7	Vent, Right, Rear, Laminated	12 x 14	n/a		Ť		

3) Click on the OE Part Verify button.

4) Enter your partslink24 Company ID, User name, and Password then click . Note: if the login box does not appear, you may have to click on the 'Register now' link.



5) Using your mouse, highlight the VIN number at the top of the OE Part Verify screen and copy (CTRL-C) and paste (CTRL-V) it in the field on the screen asking for the VIN number and click on the GO button.

Search : Shopping cart selection         W143MFKSF134764       Image: Search : Shopping cart selection         MODEL SELECTION : YV149MFKSF13   8 BODY AND L   84 EXTERIOR   4 BACK GLASS AND SE NEXT.         Image: Search : Shopping cart selection         Image: Search	Back to Parts VIN# YV149MFK6	F1347644							
VY149MFK6F1347644       GO       MODEL SELECTION   YV149MFK6F13   8 BODY AND L   8 HEXTERIOR   4 BACK GLASS AND SE NEXT.         Q       Q       Q       R       REMARK         Image: Control of the second seco		Search   Shopping cart   Shopping cart selecti	ion					<b>``</b>	VOLVO
Q         Q         Q         POS.         PART NUMBER         QUANTITY         DESCRIPTION         REMARK           Image: Strain of the stra	YV149MFK6F1347644 GO	MODEL SELECTION   YV149MFK6F13   8 BODY	AND I   84	EXTERIO	R   A BACK GLAS	S AND SE NE	XT ►		
Image: Sevent of the sevent		8		POS.	PART NUMBER	QUANTITY	DESCRIPTION	REMARK	^
Image: Second	-10	Sw - B	( <b>)</b> *	1	31402251	1.00	Windscreen With trainsensor. With tinted stripe. IR glass When installing the windscreen even the tape 31298068 must be used.	CH -169999 City Safety	
Image: Second			<b>``</b> *	1	31385203	1.00	Windscreen With trainsensor. With tinted stripe. IR glass When installing the windscreen even the tape 31298068 must be used. Also order 31327376.	CH 170000- City Safety	
VOLKVO TRANSPO TRAN		7	<b>()</b> *	1	31352013	1.00	Windscreen With rainsensor. With camera (CMS) When installing the windscreen even the tape 31298068 must be used.	EXC (BR) CH -169999 City Safety	
		VOLUNO FISIOLOGIA	•	1	31402250	1.00	Windscreen With rainsensor.	(BR) CH -169999	~

- 6) Once you have located the part, note the OE part number. In this case it is 31385203
- 7) To go back to the Open Parts screen, click one of the following buttons:

This Info Helped - Back to Parts This Info Did Not Help - Back to Parts

If you were able to get the part information, click on the 'This Info Helped' button; otherwise, click on the 'This Info Did Not Help' button. *By providing this information, you are helping eDirectGlass work with the manufacturers and data providers to provide the very best data and accuracy possible.* 

8) Click on the Opening Part that contains the OE part number you located on the OE Part Verify screen. If you need to go back to that OE part detail, just click on the OE Part Verify button.

Pricing Catalogue					Pricing Profile					VIN#YV149MFK6F1347644 OE Part Verify			
PGW	/ supplier	cost LIVE	E	~	PGW	Demo P	rofile	~					
NAG	S Part ID	OEM Pa	rt ID		4	Door Sed	lan	Dimens	ion G	raphic	: 1	nfo	
FW04	1017	31385203	3-0	Windshield, F Coated, Acou System	Rain Sei stic Inte	nsor, W/Ti rlayer, W/	hird Visor Fri 'Collision Wa	t, Solar ming 38 x 58		View	]		^
FW04	4018	31385204	4-8	Windshield, F W/Lane Depa Warning Syste	Rain Sei rture W em	nsor, W/T arning Sy	hird Visor Fri stem, W/Coll	t, ision 38 x 58		View	]		
FV24	839	30779347	7-1	Vent, Right, F	Rear			12 x 14		View	]		
FV24	839	31335147	7-0	Vent, Right, F	Rear			12 x 14		View			
FV24839 31352038-9			3-9	Vent, Right, F	Rear			12 x 14		View			
FV24839 31385449-9			9-9	Vent, Right, Rear 12 x 14									
FV24840 3		30779346	6-3	Vent, Left, Rear						View			V
FV24857 30779349		9-7	Vent, Right, F	Rear, La	minated		12 x 14		n/a				
0	Par	t Id		MFG Part	Color	Vendor	Description	Qual		RefQt	y Unit	Price	
	FW04017		FW04	017GTYN	GT	NAGS	Windshield			1 5	5 hrs	0.00	
	FW04017		31385	5203-0	GT	Volvo	Windshield			1 5	5hrs	948.02	^
	HAH01600	0	HAHO	16000		PGW Demo Profile	Adhesive	2.0 Urethane,Dam,Pri High Modulus	mer,		1 each	90.00	
	HCE04852	3	31387	7311-9		Volvo	Camera	Front View		15	1 each	399.98	
HCR043887		31218	3530-9		Volvo	Cover	Wiring		12	1 each	5.43		
HCR043888		31218	31218531-7		Volvo	Cover	Base		13	1 each	5.43		
	ILK04305	0	51210	0002-0		Gold	Cover	WIITOF		14	reach	9.15	
	HGL04387	8	GGS	901 GEL		Glass Group	Sensor Gel	Sensor Tack		0	1 each	30.15	
	HML04388	0	30799	9704-9		Volvo	Moulding	Reveal		2 '	1 each	110.36	
	HML04388	0	FW-3	320BB		FlexLine	Moulding	Reveal		2	1 each	57.89	
						moraniga							
	HML04388	1	30753	3986-6		Volvo	Moulding			3	1 each	71.88	V

## **OE Part Verify Part Ordering**

Where applicable, you can order OE parts directly from your TSM account using the OE Part Verify feature. In most cases, you will find that wholesale part pricing from these suppliers is better than what can be sourced in your local market.

You must create an account with each supplier and you can do that within the OE Part Verify system, just follow this instructions for creating a new account from the main part lookup screen in the OE Part Verify window.

Here are some examples of the buttons to look for to register: Login/Register Register now

#### Frequently Asked Questions

**Q:** Why am I getting a low success rate in looking up OE information?

A: There are many things to consider with regards to the failure of looking up OE information.

- 1) If you got a parts list, did you locate the right sub-category?
- 2) If you got a VIN error and the vehicle is the current model year, it is very possible that the manufacturer has not provided the data as it could take up to 6 months after the release date for it to appear in outside systems. Your dealership may have information on the vehicle and that would be due to the dealer services system they use in the sales process. Dealer service systems are not accessible except to a dealership and/or its group.
- 3) If you got a VIN error and the vehicle is 2012 or older, it is very possible the manufacturer did not make this data available except to their dealer services system.

Q: Why do I have to copy and paste the VIN?

**A:** eDirectGlass is working with each data partner to fully automate the process. Over the coming weeks and months, you will see improvement in the process towards full automation.

Q: Why do I have to pay to access certain manufacturer data?

**A:** It is up to each manufacturer as to the control and distribution of their data. eDirectGlass recommends that you initially pay for one month of PartsLink24 to ensure you are satisfied with your return on investment of \$30 per month or \$360 per year to access data for Audi, BMW, Mini, Porsche, VW, Volvo.